

If you have any complaint about the advice you receive or a product you have bought through Berkshire IFA Limited please write to, or call the **Compliance Director at** Berkshire IFA Limited, Albany House, 14 Shute End, Wokingham, Berkshire, RG40 1BJ.

If following our subsequent investigation and response you are still not satisfied you may contact the Financial Ombudsman Service (www.financial-ombudsman.org.uk; The Financial Ombudsman Service; Exchange Tower; London E14 9SR). Full details are contained within our internal complaints procedure, which is available to you on request at any time.